

JOB OFFER

As part of its partnership with the FIDA-Uganda, Eirene Suisse is looking for a volunteer:

Digital Transformation and ICT Officer

Job Location: **Kampala, Uganda**

Starting date: **January 1st, 2027**

Contract duration: **2 years**

Eirene Suisse is a secular NGO that has been active in development cooperation since 1963. In the countries where we are active, our objective is to strengthen and enhance local dynamics in favor of the promotion of peace and human rights. We specialize in cooperation through the exchange of people sending qualified professionals from Switzerland to support the development projects of our local partners in our three main areas of intervention: Central America (Nicaragua, El Salvador), Quisqueya (Haiti) and the African Great Lakes region (Rwanda, Uganda, DRC). These professionals have the status of "volunteers".

Local partner

FIDA-Uganda is one of the leading women's rights organizations in Uganda and the pioneer in the field of legal aid and public legal education in sub-Saharan Africa. Established in 1974, FIDA-Uganda has a proven track record in promoting and defending human rights, with a particular focus on women's rights. Specifically, the partner seeks to promote human rights as set out in international, regional and national legal documents.

The organization uses a feminist and rights-based approach to address the underlying causes of abuse, including patriarchy, injustice, and exclusion. As a feminist organization, FIDA-Uganda uses multiple strategies to advance law and policy reform for the protection of women, including women's advocacy development, public interest dispute resolution and various other forms of public engagement. Through the establishment and strengthening of sustainable and effective legal and structural mechanisms, FIDA-Uganda also supports and analyses the action of the Ugandan government, a key player in the protection and promotion of women's rights. To reduce injustices against women, FIDA-Uganda assesses the functioning of the justice system in Uganda and its adherence to international human rights standards. Finally, FIDA-Uganda has observer status with the African Commission on Human and Peoples' Rights (ACHPR).

Job purpose

Main objective

To strengthen FIDA-Uganda's institutional digital systems and inclusive learning infrastructure to expand access to gender justice, legal empowerment, human rights education, and peacebuilding opportunities for women, youth, and marginalized communities.

Secondary objectives

- Improved institutional ICT systems and digital learning infrastructure
- Strengthened staff and beneficiary digital literacy and capacity
- Strengthening institutional knowledge management, reporting, and sustainability systems

The volunteer will support the implementation and long-term sustainability of FIDA-Uganda's integrated digital learning and knowledge management initiative, including:

- the establishment of an inclusive Learning Management System (LMS);
- the strengthening of the Integrated Information Management System (IIMS);
- the operationalization of the Kampala Studio Learning Lab;
- the expansion of regional Gender Justice Innovation Hubs (Gen JIHUBs);
- and the training of the staff and beneficiaries to ensure institutional ownership and sustainability.

Activities and tasks

- Support the design, setup, customization, and administration of the FIDA-Uganda LMS;
- Support establishment of the Kampala Studio Learning Lab;
- Provide technical support for strengthening and expansion of regional Gender Justice Innovation Hubs;
- Strengthen functionality and reporting systems within the IIMS;
- Support hardware and software configuration and maintenance;
- Support integration of digital learning systems and online course delivery;
- Train staff, Community Legal Volunteers (CLVs), and beneficiaries in digital literacy and use of online learning tools;
- Develop ICT procedures, manuals, and system documentation;
- Strengthen cybersecurity, backup systems, and digital data protection practices;
- Support integration of multimedia learning content and online engagement tools
- Provide day-to-day ICT troubleshooting and technical assistance;
- Support digital accessibility and low-bandwidth learning solutions;
- Mentor designated staff members for long-term sustainability and knowledge transfer.

Your profile

- Swiss national or strong ties to Switzerland (resident, study, work, etc.);
- Degree in Computer Science; Information technology; Information Systems; Digital Education or any another relevant field;
- Strong experience in ICT system development; in building, management and configuration of LMS and IIMS;
- Knowledge of IT infrastructure management, including hardware/software configuration, troubleshooting, cloud-based tools, and system maintenance;
- Knowledge of cybersecurity principles, data protection practices, backup procedures, and secure management of digital information;

- Minimum of two years' professional experience in the relevant field;
- Good command of English or willingness to learn it;
- Experience education and training of people; creating user guides and technical materials;
- Strong interpersonal and communication skills,
- Ability to communicate, autonomy, teamwork and open-mindedness;
- Adaptability, initiative and stress management skills;
- Ability to accept local living conditions and to integrate into a human-centered project in a complex context;
- Willingness to actively contribute to the Southern partner's initiatives;
- Clean criminal records at the time of departure.

Position specifics

Only applications from Swiss nationals or individuals with strong ties to Switzerland (residence, years of study/work, etc.) will be considered.

A volunteer commitment involves receiving a living allowance rather than a salary. An associative engagement is expected, particularly in terms of information work and fundraising in Switzerland (including the facilitation of a support group).

Terms of employment

- Coverage of round-trip travel expenses.
- Coverage of living expenses on site.
- Payment of Swiss social insurance contributions during the assignment (pension/AVS, unemployment, health, repatriation, etc.).
- On-site support from a regional coordinator during the mission.
- Work certificate and end-of-assignment allowance upon completion of the mission.

To apply

Eirene Suisse has not set a deadline for applications for this position; recruitment will remain open until the position is filled. However, we encourage you to apply as soon as possible

Please send the usual application documents (cover letter, CV, and copies of diplomas/certificates) by email to: Olaya LAVILLA, Eirene Suisse emploi@eirenesuisse.ch, +41 22 321 85 56

Given the high number of applications we receive, only candidates who strictly meet the stated criteria will be contacted. Thank you for your understanding.

For more information, you can visit our website www.eirenesuisse.ch
[Check out all our job offers.](#)

[More information on volunteering in the South.](#)